

Most recent email sent Aug 6, 2020 to CeeCee Coleman the “Navigator” on my case since March 18, 2020

To Ms. Coleman and DHS "team", I passed my driver's test today (see attached). I am writing to ask you for confirmation that the RV is still in Sherman Island Park. I have a place to put it up here and someone to work on it. I would, of course, prefer to do it down there but where is the help that is supposed to be offered to "rehouse" Project Roomkey participants? I had a home with my own key when the pandemic started and I want it back!

I have recently discovered there was a program called Flexible Housing Program (FHP) available in Sacramento DHS since 2019 and I have already (yesterday) begun the process of asking DHS board of commissioners for access to it in spite of my status as an RV dweller.

I also have re-opened the petition for a writ of mandate asking for services. I have the cost analysis from the May City Council meeting showing a budget under FHP with just the kind of services I asked you for in March which you said weren't available for an RV home, not a "legal home" was how you put it to me at the time.

I'd also like to say at this time that it was shocking to me how you never made any more contact with me after Greg died, none of you did, to offer either assistance (to retrieve RV which is my HOME and I desperately need our things especially my photos around me) or at least to offer condolences. I find this whole encounter with you, and the organizations you represent, to be completely lacking in empathy.

For example, I have tried repeatedly to get my laundry from the FEMA camp, to no avail. Today I received an email denying me Greg's medical records because I needed our marriage license and his death certificate. Well, I got his power of attorney after 8 days of trying. That should get me the paperwork.

But who can actually get help from you and DHS if you can so easily ignore a woman widowed in your care, in DHS care, in Project Roomkey's care? You are social workers with a mandate to care for people like me and y'all thought, just ignore the new widow, herself disabled and on SSI ... I do have an income of sorts, something you all could work with, but still well under HUD'S extremely low income set rate.

...but what do you all do when Greg dies??? You just throw away my case file. The man dies, who cares about the widow?

All we ever needed for you and DHS was simple basic case management. FHP provides real-time help to have help putting my RV in good enough shape to drive it into a low cost RV park, the basic requirement for admittance. You never even considered us for that program, did you? Well, now I am going to ask your commissioners for it, at same time as I ask the county court judge assigned back in May (Dept #27) for access to FHP services.

Again, only thing I need from you, Ms. Coleman, is to pass along the message that I am coming for that RV and my possessions. And I need you to confirm in writing that the County Park Rangers have been informed and agree.

My telephone service up here in mountains is out of roaming minutes...so email is my only option.

You also have my daughter's phone number. She sent it to you repeatedly trying to get through to the team's actual social workers, but you refused to tell her that information, insisting you are the "point person".

Sincerely,
Ramona Mayon